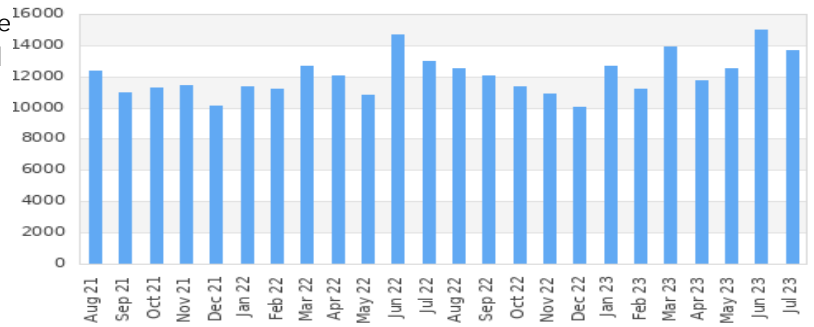


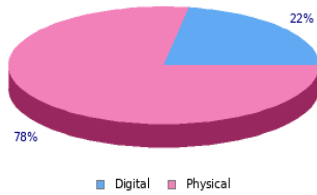
**Monthly Stats Brief Narrative**

Through July 2023, the number of patrons entering our buildings increased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials slightly increased year-to-date compared to 2022. About 15% of our registered cardholders checked out a physical item this past month, while about 4% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



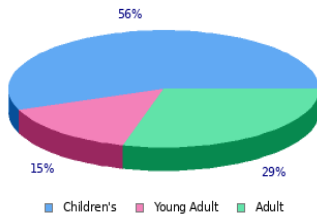
Digital vs. Physical Circulation YTD



Digital usage has comprised about 22% of total materials use year-to-date through July 2023, and digital usage somewhat increased from this time in 2022.

In July 2023, BDL patrons saved \$124,916.80 by checking out 10,627 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$165,835.84.

Programs Offered in 2023 YTD



Compared to this time year-to-date 2022, the number of programs BDL offered has greatly increased. Attendance at programs slightly increased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

## Attendance

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendance	12,173	73,505 (+21%)	113,927 (+49%)	76,553 (+21%)	63,336 (-66%)	183,677 (-4%)	191,866 (-1%)
Curbside Service Uses (Tracking since 2020)	3	32 (-68%)	130 (+829%)	14	0	0	0
Hours Open	597.00	6,093.00 (-6%)	10,816.50 (+2%)	10,655.00 (+49%)	7,132.50 (-37%)	11,250.25 (-9%)	12,387.00 (+14%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	247.00		241.00 (+1%)	239.00 (+1%)	237.00 (-2%)	241.00 (-2%)	245.00

## Patrons

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Population in our Service Area (Tracking Since 2018)	46,464	46,464 (avg) (+0%)	46,339 (avg) (+3%)	44,996 (avg) (+0%)	44,931 (avg) (0%)	45,093 (avg) (0%)	45,113 (avg)
Library Card Holders	15,077	14,728 (avg) (-12%)	15,758 (avg) (-29%)	22,337 (avg) (+5%)	21,365 (avg) (+4%)	20,493 (avg) (-4%)	21,350 (avg) (-16%)
Patrons Who Checked Out a Physical Item	2,216	1,956 (avg) (+13%)	1,722 (avg) (+27%)	1,359 (avg) (+23%)	1,102 (avg) (-48%)	2,136 (avg) (-2%)	2,180 (avg) (-5%)
New Library Card Holders Added	134	942 (+53%)	1,159 (+58%)	732 (-44%)	1,304 (+111%)	618 (-39%)	1,021 (+21%)
In-House Holds Filled for Our Library Card Holders	963	6,783 (+13%)	10,395 (-3%)	10,696 (+13%)	9,467 (-10%)	10,527 (-4%)	10,987 (-6%)
Active Hoopla Users	382	360 (avg) (+18%)	313 (avg) (+8%)	291 (avg) (-10%)	322 (avg) (+11%)	290 (avg) (+14%)	255 (avg) (+50%)
Active OverDrive Users	270	268 (avg) (+9%)	247 (avg) (+11%)	223 (avg) (-5%)	234 (avg) (+10%)	213 (avg) (+18%)	180 (avg) (+27%)

## Physical Collection

Tracking Item-Type Breakdown Since 8/2017

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Books and All other Print Materials in the Catalog	93,990		93,637 (+2%)	91,417 (+0%)	91,278 (-8%)	98,689 (-2%)	100,253 (0%)
Physical Audiobooks in the Catalog	2,091		1,983 (+6%)	1,875 (-4%)	1,949 (+9%)	1,783 (-5%)	1,881 (+2%)
Physical Video Materials in the Catalog	12,101		12,136 (+4%)	11,646 (+3%)	11,352 (-1%)	11,460 (+8%)	10,579 (+1%)
Physical Music Recordings in the Catalog	34		42	42 (-76%)	178 (+12%)	159 (-53%)	337 (-2%)
<b>TOTAL Physical Items in the Catalog</b>	<b>108,397</b>		<b>108,050 (+3%)</b>	<b>104,980 (0%)</b>	<b>105,257 (-6%)</b>	<b>112,053 (-1%)</b>	<b>113,050 (+0%)</b>

## Digital Collection

Tracking Since 8/2017

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Ebooks in All Digital Collections	787,610		781,802 (+21%)	648,146 (+35%)	480,691 (+30%)	370,666 (+21%)	306,595 (+33%)
Audiobooks in All Digital Collections	205,285		184,410 (+13%)	162,946 (+26%)	128,892 (+50%)	86,004 (+19%)	71,995 (+36%)
Video Materials in All Digital Collections	27,701		25,502 (+13%)	22,520 (+27%)	17,791 (+9%)	16,267 (+14%)	14,229 (-10%)
Music Recordings in All Digital Collections	375,861		352,092 (+1,549%)	21,347 (-92%)	273,294 (+1%)	271,614 (+13%)	239,705 (-14%)
Periodicals in All Digital Collections	4,952		4,602 (+19%)	3,881 (+6%)	3,668	0	0
<b>TOTAL of All Digital Collections</b>	<b>1,401,409</b>		<b>1,348,408 (+57%)</b>	<b>858,840 (-5%)</b>	<b>904,336 (+21%)</b>	<b>744,551 (+18%)</b>	<b>632,524 (+9%)</b>

## Total Collection

Tracking Since 8/2017

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Physical Items	108,397		108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)	113,050 (+0%)
Combined Digital Collections	1,401,409		1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)	632,524 (+9%)
<b>TOTAL of all Collections</b>	<b>1,504,854</b>		<b>1,451,856 (+51%)</b>	<b>959,939 (-5%)</b>	<b>1,009,593 (+18%)</b>	<b>856,604 (+15%)</b>	<b>745,574 (+8%)</b>

## Use of Physical Items

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Checkouts of Cataloged Items	8,070	51,486 (+4%)	81,982 (+20%)	68,460 (+31%)	52,227 (-53%)	110,285 (-3%)	113,128 (-6%)
Renewals of Cataloged Items	1,073	5,846 (-9%)	10,471 (+21%)	8,639 (+20%)	7,181 (-47%)	13,490 (-1%)	13,607 (-8%)
Items Used in the Library But Not Checked Out	224	3,776 (+27%)	4,468 (+90%)	2,350 (-63%)	6,404 (+54%)	4,166 (+49%)	2,803 (-8%)
Checkouts of Uncataloged Items	126	1,138 (+90%)	1,224 (-19%)	1,505 (+50%)	1,001 (-70%)	3,294 (-16%)	3,904 (+38%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	689	4,888 (+28%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	445	3,222 (-10%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)
<b>TOTAL Use of Physical Items</b>	<b>10,627</b>	<b>70,356 (+5%)</b>	<b>111,083 (+19%)</b>	<b>93,647 (+26%)</b>	<b>74,587 (-50%)</b>	<b>148,690 (-3%)</b>	<b>153,029 (-3%)</b>

## Use of Digital Resources

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
OverDrive Checkouts	1,290	8,587 (+8%)	13,338 (+0%)	13,294 (+2%)	13,051 (+21%)	10,822 (+14%)	9,501 (+21%)
Hoopla Checkouts	1,329	8,781 (+14%)	13,139 (+5%)	12,507 (-8%)	13,604 (+9%)	12,530 (-2%)	12,796 (+20%)
All Other Digital Services	416	2,937 (-12%)	5,077 (-50%)	10,131 (+42%)	7,140 (-33%)	10,604 (+11%)	9,572 (-72%)
<b>TOTAL Use of Digital Resources</b>	<b>3,035</b>	<b>20,305 (+7%)</b>	<b>31,554 (-13%)</b>	<b>36,284 (+4%)</b>	<b>34,861 (+3%)</b>	<b>33,956 (+7%)</b>	<b>31,869 (-39%)</b>

## Total Item Usage

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Checkouts of Physical Items	10,627	70,356 (+5%)	111,083 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)	153,029 (-3%)
Combined Use of Digital Resources	3,035	20,305 (+7%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)	31,869 (-39%)
<b>TOTAL Uses of All BDL Items</b>	<b>13,662</b>	<b>90,661 (+6%)</b>	<b>142,637 (+10%)</b>	<b>129,931 (+19%)</b>	<b>109,448 (-40%)</b>	<b>182,646 (-1%)</b>	<b>184,898 (-12%)</b>

## Cataloging

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Items Added to the Catalog	751	5,834 (-1%)	9,822 (-16%)	11,665 (+17%)	9,938 (+2%)	9,719 (-12%)	11,056 (+0%)
Physical Items Deleted from the Catalog	807	5,439 (+58%)	6,860 (-58%)	16,482 (-3%)	17,003 (+58%)	10,769 (-2%)	10,941 (-55%)

## Reference Questions

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
General Reference Questions in Person	1,741	9,412 (+57%)	10,696 (+27%)	8,431 (+94%)	4,347 (-50%)	8,748 (+32%)	6,641 (-12%)
Questions via Telephone Calls	601	3,895 (+12%)	6,233 (+8%)	5,765 (+26%)	4,559 (+11%)	4,111 (+6%)	3,866 (-24%)
Reference Questions Delivered Online	10	115 (-7%)	215 (-22%)	275 (+13%)	243 (-14%)	281 (+85%)	152 (-35%)
In-Person Questions on Computer or Internet Use	455	2,823 (+31%)	4,028 (+10%)	3,675 (+33%)	2,767 (-63%)	7,505 (+6%)	7,068 (-3%)
In-Person Questions about Our Online Databases	41	224 (+273%)	152 (+7%)	142 (+33%)	107 (-69%)	349 (-15%)	409 (+13%)
In-Person Tax Form Questions	0	185 (-9%)	213 (-9%)	233 (-19%)	286 (-12%)	326 (-37%)	518 (+5%)
<b>TOTAL of All Reference Questions</b>	<b>2,848</b>	<b>16,654 (+39%)</b>	<b>21,537 (+16%)</b>	<b>18,521 (+50%)</b>	<b>12,309 (-42%)</b>	<b>21,320 (+14%)</b>	<b>18,654 (-11%)</b>

## Notary Services

Began 9/2017

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Patrons Who Used our Free Notary Services</b>	15	89 (+33%)	125 (+81%)	69 (+50%)	46 (-52%)	95 (+44%)	66 (+371%)
<b>Documents Notarized</b>	19	138 (+77%)	257 (+129%)	112 (+107%)	54 (-56%)	124 (+85%)	67 (+253%)

## MeLCat

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries</b>	759	5,182 (+29%)	7,156 (-3%)	7,375 (+47%)	5,026 (-52%)	10,538 (+1%)	10,462 (+20%)
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>	689	4,888 (+28%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
<b>Requests from Other MeLCat Libraries for Items at BDL</b>	481	3,383 (-5%)	6,113 (+1%)	6,067 (+49%)	4,067 (-52%)	8,405 (-18%)	10,296 (+29%)
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>	445	3,222 (-10%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)

## Programs Held

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Early Childhood Literacy Programs Held (Tracking since 2021)</b>	2	189 (+75%)	234 (+102%)	116	0	0	0
<b>Juvenile Programs Held</b>	0	278 (-5%)	532 (+83%)	290 (-47%)	551 (-31%)	804 (+10%)	730 (+1%)
<b>Young Adult Programs Held</b>	0	60 (-63%)	237 (+81%)	131 (-5%)	138 (-55%)	304 (-10%)	338 (+41%)
<b>Adult Programs Held</b>	2	147 (+96%)	155 (+36%)	114 (-56%)	257 (+54%)	167 (+23%)	136 (-7%)
<b>All-Ages Programs Held (Tracking since 2021)</b>	10	186 (+644%)	82 (+2%)	80	0	0	0
<b>Early Childhood Literacy Summer Reading Programs Held (Tracking since 2021)</b>	22	56 (+37%)	41 (+356%)	9	0	0	0
<b>Juvenile Summer Reading Events Held</b>	46	116 (-18%)	141 (+47%)	96	0	173 (+52%)	114 (+20%)
<b>Young Adult Summer Reading Events Held</b>	20	45 (+67%)	27 (+8%)	25	0	61 (+24%)	49 (-14%)
<b>Adult Summer Reading Events Held</b>	28	58 (+107%)	28 (+4%)	27	0	17 (+467%)	3
<b>All-Ages Summer Reading Programs Held (Tracking since 2021)</b>	54	122 (+542%)	19 (-27%)	26	0	0	0
<b>Computer Classes Held</b>	0	1 (-91%)	11 (+1,000%)	1	1 (-99%)	81 (+305%)	20 (-9%)
<b>TOTAL of All Programs</b>	<b>184</b>	<b>1,258 (+36%)</b>	<b>1,507 (+65%)</b>	<b>915 (-3%)</b>	<b>947 (-41%)</b>	<b>1,607 (+16%)</b>	<b>1,390 (+9%)</b>

## Program Attendance

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendees at Early Childhood Literacy Programs (Tracking since 2021)	23	2,302 (+149%)	2,362 (+70%)	1,389	0	0	0
Attendees at Juvenile Programs	0	2,376 (-23%)	5,393 (+26%)	4,270 (-83%)	25,317 (+73%)	14,654 (-7%)	15,725 (+2%)
Attendees at Young Adult Programs	0	200 (-71%)	1,515 (+85%)	817 (-75%)	3,204 (+29%)	2,489 (-23%)	3,218 (-15%)
Attendees at Adult Programs	3	363 (-35%)	1,069 (-46%)	1,971 (-88%)	16,263 (+519%)	2,627 (+33%)	1,970 (0%)
Attendees at All-Ages Programs (Tracking since 2021)	1,293	2,602 (+298%)	3,542 (-22%)	4,547	0	0	0
Attendees at Early Childhood Literacy Summer Reading Programs (Tracking since 2021)	162	532 (+25%)	424 (+190%)	146	0	0	0
Attendees at Juvenile Summer Reading Events	404	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	103	190 (-47%)	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	140	203 (-12%)	231 (+29%)	179	0	310 (+265%)	85
Attendees at All-Ages Summer Programs (Tracking since 2021)	382	1,829 (+49%)	1,226 (+68%)	730	0	0	0
Attendees at Computer Classes	0	1 (-92%)	12 (+1,100%)	1	0	26 (+30%)	20 (-5%)
<b>TOTAL of All Program Attendance</b>	<b>2,510</b>	<b>12,028 (+4%)</b>	<b>19,550 (+22%)</b>	<b>16,029 (-64%)</b>	<b>44,784 (+82%)</b>	<b>24,571 (-3%)</b>	<b>25,215 (+1%)</b>

## Summer Reading Overview

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	391	391 (-26%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	105	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	137	137 (-6%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
Juveniles who Completed Summer Reading Program	320	320 (-10%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	33	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	72	72 (+132%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
Juvenile Summer Reading Events Held	46	116 (-18%)	141 (+47%)	96	0	173 (+52%)	114 (+20%)
Young Adult Summer Reading Events Held	20	45 (+67%)	27 (+8%)	25	0	61 (+24%)	49 (-14%)
Adult Summer Reading Events Held	28	58 (+107%)	28 (+4%)	27	0	17 (+467%)	3
Attendees at Juvenile Summer Reading Events	404	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	103	190 (-47%)	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	140	203 (-12%)	231 (+29%)	179	0	310 (+265%)	85

## Summer Reading Program Signups

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	391	391 (-26%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	105	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	137	137 (-6%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
<b>TOTAL Summer Reading Program Signups</b>	<b>633</b>	<b>633 (-37%)</b>	<b>1,008 (+66%)</b>	<b>606 (+296%)</b>	<b>153 (-85%)</b>	<b>1,004 (-27%)</b>	<b>1,373 (-17%)</b>

## Summer Reading Program Completions

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles who Completed Summer Reading Program	320	320 (-10%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	33	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	72	72 (+132%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
<b>TOTAL Summer Reading Program Completions</b>	<b>425</b>	<b>425 (-3%)</b>	<b>436 (+51%)</b>	<b>288 (+88%)</b>	<b>153 (-74%)</b>	<b>582 (+4%)</b>	<b>560 (-37%)</b>

## Library-Provided Computer Services

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
One-hour sessions on Library Wifi	37,145	273,221 (+65%)	364,501 (+25%)	290,877 (+2%)	284,892 (-40%)	474,750 (+2%)	465,219 (+9%)
Desktop, Laptop, and Tablet Computers Available for Public Use	92		92	92 (+5%)	88	88 (-1%)	89 (+22%)
Sessions on Library-Provided Computers	2,613	12,396 (+25%)	18,724 (+57%)	11,926 (+24%)	9,604 (-73%)	35,720 (-22%)	45,687 (+3%)
Hours Library-Provided Computers Used (Tracking Since 2018)	1,251.73	5,783.10 (-7%)	10,802.44 (+60%)	6,735.18 (+12%)	6,031.58 (-75%)	24,280.36 (-2%)	24,701.55
Desktop, Laptop, and Tablet Computers Available for Staff Use	55		53 (-4%)	55 (+6%)	52	52 (+4%)	50 (+22%)

## Website Stats

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Monthly Website Sessions	1,185	29,941 (+11%)	43,787 (-6%)	46,481 (+12%)	41,586 (-28%)	58,161 (+28%)	45,594 (-38%)
Monthly Website Page Views	1,776	53,473 (+4%)	80,654 (-31%)	116,164 (+26%)	92,094 (-29%)	129,778 (+9%)	118,634 (-33%)

## Faxes, Prints, and Sales

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fax Pages Received	6	85 (-44%)	200 (+42%)	141 (-5%)	149 (-57%)	350 (-16%)	419 (+61%)
Fax Pages Sent	502	3,292 (-19%)	6,897 (+6%)	6,515 (+66%)	3,935 (-59%)	9,524 (+3%)	9,249 (+138%)
Free Prints for Job Seekers, Students, etc.	809	6,028 (-27%)	12,908 (+301%)	3,222 (+195%)	1,091 (-61%)	2,796 (-23%)	3,631 (+16%)
Black and White Patron Prints (Tracking Since 6/2016)	5,758	33,253 (+1%)	60,827 (+10%)	55,206 (+66%)	33,177 (-56%)	75,818 (-6%)	81,016 (+7%)
Color Patron Prints (Tracking Since 6/2016)	1,206	6,360 (+37%)	9,994 (+3%)	9,731 (+107%)	4,709 (-58%)	11,299 (-8%)	12,285 (+20%)
Flash Drives Sold (Tracking Since 6/2016)	1	17 (-19%)	28 (+75%)	16 (-11%)	18 (-51%)	37 (-10%)	41 (-27%)
Earbuds Sold (Tracking Since 6/2016)	25	102 (+28%)	135 (+11%)	122 (-7%)	131 (-72%)	462 (-14%)	538 (+29%)

## Fines and Fees

Overdue Fines Dropped in 2017

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fines and Fees Payments Received	\$ 62.11	\$ 983.06 (-1%)	\$ 1,285.65 (-9%)	\$ 1,409.59 (-18%)	\$ 1,717.01 (-44%)	\$ 3,092.62 (+28%)	\$ 2,412.73 (-68%)
Outstanding Fines and Fees	\$ 16,880.20		13,719.57 (+60%)	8,576.40 (-84%)	53,362.56 (-4%)	55,588.42 (0%)	55,850.27 (-34%)

## Debt Collections

Unique Management Services, Inc.  
Tracking Since 2014

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fine Payments as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 268.00 (-94%)	\$ 4,183.45 (+1,727%)
Library Materials Returned as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)
What We Paid Collection Agency for Their Services	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 134.10 (-75%)	\$ 528.66 (-5%)



## Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>  
to learn how we determine these numbers.

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Value from Physical Item Checkouts	\$ 124,916.80	\$ 780,558.25 (+2%)	\$ 1,258,278.86 (+20%)	\$ 1,048,840.66 (+27%)	\$ 822,979.52 (-53%)	\$ 1,755,554.08 (-7%)	\$ 1,888,907.75 (-12%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 17,570.00	\$ 84,161.00 (+12%)	\$ 124,880.00 (+59%)	\$ 78,390.00 (-38%)	\$ 126,690.00 (+7%)	\$ 118,485.00 (-6%)	\$ 125,795.00
Value from Fax Service (Tracking Since 1/2018)	\$ 508.00	\$ 3,377.00 (-14%)	\$ 6,798.00 (+4%)	\$ 6,534.00 (+61%)	\$ 4,056.00 (-60%)	\$ 10,205.00 (+6%)	\$ 9,668.00
Value from Free Prints (Tracking Since 1/2018)	\$ 121	\$ 904 (-17%)	\$ 1,765 (+298%)	\$ 443 (+173%)	\$ 163 (-61%)	\$ 419 (-23%)	\$ 545
Value from Notary Services (Tracking Since 1/2018)	\$ 75.00	\$ 445.00 (+39%)	\$ 610.00 (+91%)	\$ 320.00 (+42%)	\$ 225.00 (-53%)	\$ 475.00 (+44%)	\$ 330.00
Value from Digital Services (Tracking Since 1/2018)	\$ 15,175.00	\$ 101,525.00 (+7%)	\$ 157,770.00 (+9%)	\$ 145,136.00 (+5%)	\$ 138,316.00 (+2%)	\$ 135,824.00 (+7%)	\$ 127,476.00
Value from Using Library Computers (Tracking Since 1/2018)	\$ 3,755.19	\$ 17,349.30 (-7%)	\$ 32,407.32 (+60%)	\$ 20,205.54 (+12%)	\$ 18,094.74 (-75%)	\$ 72,841.08 (-2%)	\$ 74,104.66
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 3,714.50	\$ 27,322.10 (+65%)	\$ 36,450.10 (+86%)	\$ 19,602.10 (-2%)	\$ 19,942.44 (-40%)	\$ 33,232.50 (+2%)	\$ 32,565.33
<b>TOTAL Value of Free Library Services</b>	<b>\$ 165,835.84</b>	<b>\$ 1,015,641.85 (+4%)</b>	<b>\$ 1,618,958.88 (+23%)</b>	<b>\$ 1,319,471.70 (+17%)</b>	<b>\$ 1,130,466.45 (-47%)</b>	<b>\$ 2,127,036.06 (-6%)</b>	<b>\$ 2,259,391.39 (+6%)</b>

## Materials Expenditures

Tracking since 2018

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Amount Spent on Books	\$ 1,212.43	\$ 47,360.28 (-13%)	\$ 110,432.25 (+1%)	\$ 108,851.89 (+27%)	\$ 85,727.68 (+12%)	\$ 76,878.30 (-18%)	\$ 93,763.50
Amount Spent on Periodicals	\$ 40.00	\$ 923.02 (-248%)	\$ 5,102.22 (+1%)	\$ 5,051.01 (-6%)	\$ 5,390.61 (-5%)	\$ 5,663.99 (-20%)	\$ 7,085.59
Amount Spent on Audiovisual Materials	\$ 694.86	\$ 7,378.84 (+21%)	\$ 13,500.24 (-43%)	\$ 23,646.40 (+39%)	\$ 16,992.04 (+13%)	\$ 15,009.96 (-17%)	\$ 17,998.47
Amount spent on Library of Things Materials	0	1,380	0	0	0	0	0
Amount spent on processing and preparing materials for circulation	\$ 1,680.14	\$ 4,383.54	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 2,527.80	\$ 17,066.06 (-40%)	\$ 58,842.13 (+39%)	\$ 42,439.73 (+34%)	\$ 31,708.66 (+12%)	\$ 28,412.62 (-35%)	\$ 43,798.90
Amount spent on professional publications and Interlibrary Loan fees	\$ 40.00	\$ 243.28	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Spent on All Library Materials</b>	<b>\$ 6,195.23</b>	<b>\$ 78,734.59 (-11%)</b>	<b>\$ 187,876.84 (+4%)</b>	<b>\$ 179,989.03 (+29%)</b>	<b>\$ 139,818.99 (+11%)</b>	<b>\$ 125,964.87 (-23%)</b>	<b>\$ 162,646.46</b>

## Other Expenditures

Tracking since 2018

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total Materials Expenditures	\$ 6,195.23	\$ 78,734.59 (-11%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)	\$ 162,646.46
Total Staff Expenditures	\$ 83,598.54	\$ 623,434.21 (-4%)	\$ 1,084,866.30 (+13%)	\$ 963,961.23 (+1%)	\$ 956,326.38 (-18%)	\$ 1,172,756.92 (-20%)	\$ 1,469,560.33
Expenditures in other categories	\$ 36,225.72	\$ 469,822.36 (-37%)	\$ 1,144,224.84 (+33%)	\$ 860,839.79 (+78%)	\$ 483,894.79 (+37%)	\$ 353,231.25 (-16%)	\$ 422,747.74
<b>TOTAL Expenditures in all Categories</b>	<b>\$ 150,845.74</b>	<b>\$ 1,211,524.18 (-12%)</b>	<b>\$ 2,217,109.47 (+19%)</b>	<b>\$ 1,865,487.82 (+3%)</b>	<b>\$ 1,819,492.24 (+1%)</b>	<b>\$ 1,797,240.67 (-13%)</b>	<b>\$ 2,054,954.53</b>

## Staffing

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total BDL Staff	37	37 (avg)	34 (avg)	35 (avg) (-3%)	36 (avg) (-3%)	37 (avg) (-8%)	40 (avg) (+5%)
BDL Staff with MLS Degree	5	5 (avg)	8 (avg) (+40%)	5 (avg)	5 (avg) (+25%)	5 (avg) (-33%)	6 (avg) (+20%)
Worked Full-Time Equivalents	25.62	23.84 (avg)	22.91 (avg) (+5%)	21.71 (avg) (-13%)	24.53 (avg) (-4%)	25.78 (avg) (-4%)	26.92 (avg) (+8%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	11	269 (-28%)	751 (-2%)	763 (-35%)	1,170 (+119%)	534	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	21	177 (+17%)	166 (+29%)	128 (+228%)	39 (-96%)	1,065	0

## Outreach Services

Began 2018

July 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Number of Patrons Served by Outreach Services	4	98 (+36%)	138 (+15%)	120 (+186%)	42 (-40%)	70 (-8%)	76 (+2,433%)
Number of Items Delivered to Outreach Patrons	33	513 (+88%)	548	548 (+126%)	242 (+10%)	220 (-64%)	606 (+2,231%)

## Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

July 2023

	Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Heritage Room Attendance	34	217 (+2%)	401 (+99%)	202 (+92%)	105 (-78%)	484 (-34%)	736 (+12%)
In-Person Reference Questions	23	72 (-16%)	146 (+97%)	74 (-8%)	80 (-81%)	412 (-42%)	708 (+29%)
Reference Telephone Calls	9	69 (-1%)	149 (+30%)	115 (+92%)	60 (-74%)	232 (-16%)	277 (-36%)
Online Reference Questions	2	16 (+100%)	32 (-24%)	42 (+24%)	34 (-48%)	65 (+8%)	60 (-5%)

## Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.  
Tracking separately since April 2019.

July 2023

	Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Kids' Place Attendance	915	5,480 (+69%)	6,721 (+51%)	4,445 (+86%)	2,385 (-75%)	9,710	0
In-Person Reference Questions	165	1,008 (+12%)	1,548 (+109%)	740 (+227%)	226 (-61%)	575	0
Reference Telephone Calls	26	131 (+44%)	169 (-21%)	214 (+37%)	156 (-30%)	224	0
Online Reference Questions	0	0	0	2	0	0	0

## Coldwater Branch Teen Space

Stats part of Coldwater Branch totals above; shown here for convenience.  
Tracking separately since April 2019.

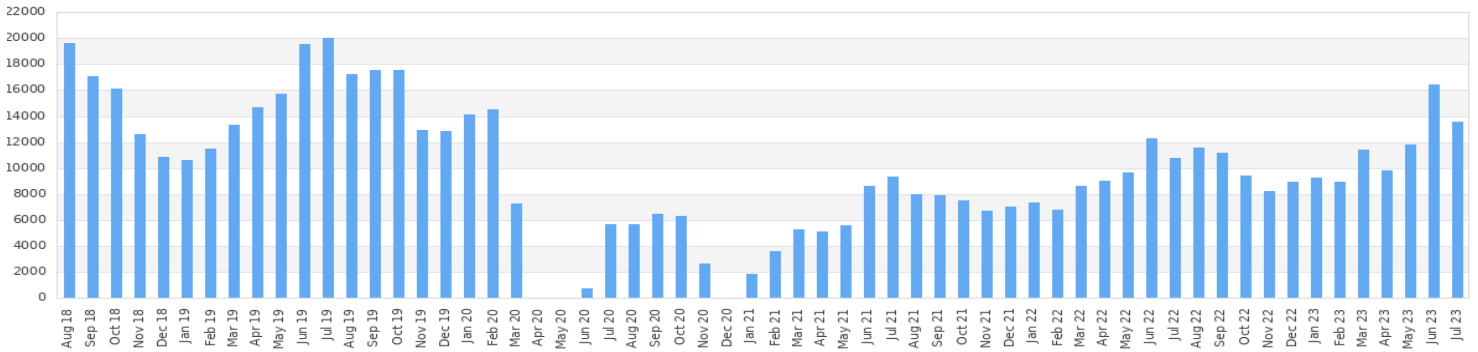
July 2023

	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Teen Space Attendance	491	2,273 (+243%)	1,207 (+71%)	706 (-16%)	845 (-80%)	4,172	0
In-Person Reference Questions	20	104 (+104%)	67 (+415%)	13 (+225%)	4 (-96%)	93	0
Reference Telephone Calls	0	1	1	0	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

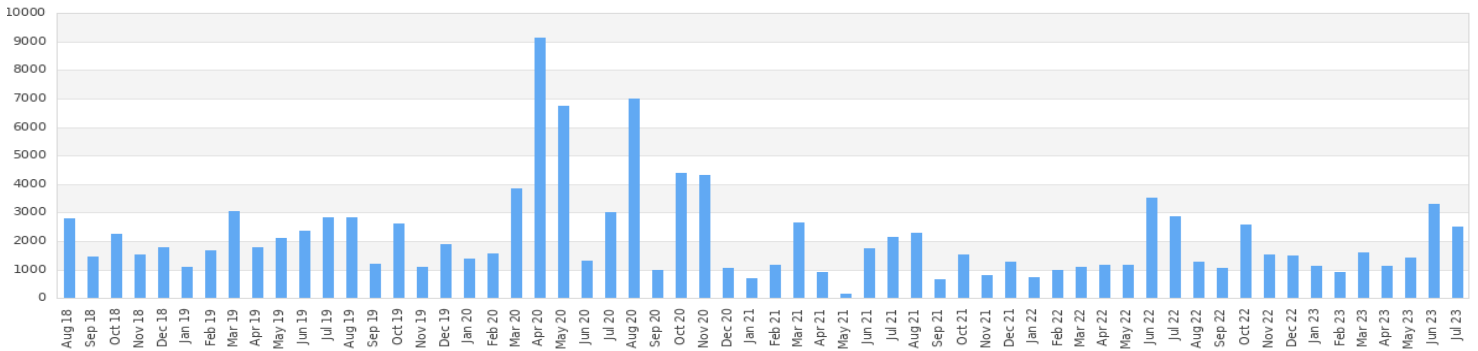
# Selected Graphs

## 5-year Monthly Trends

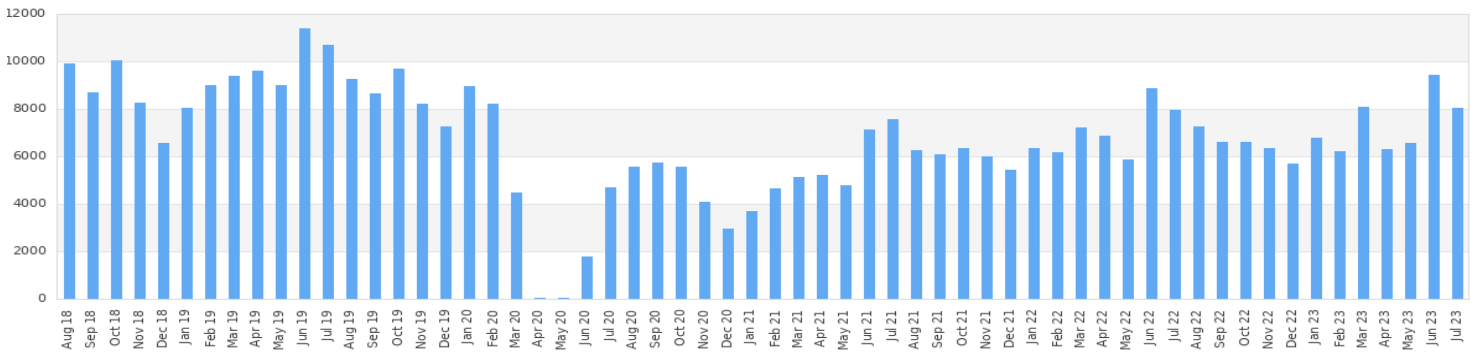
### District Attendance



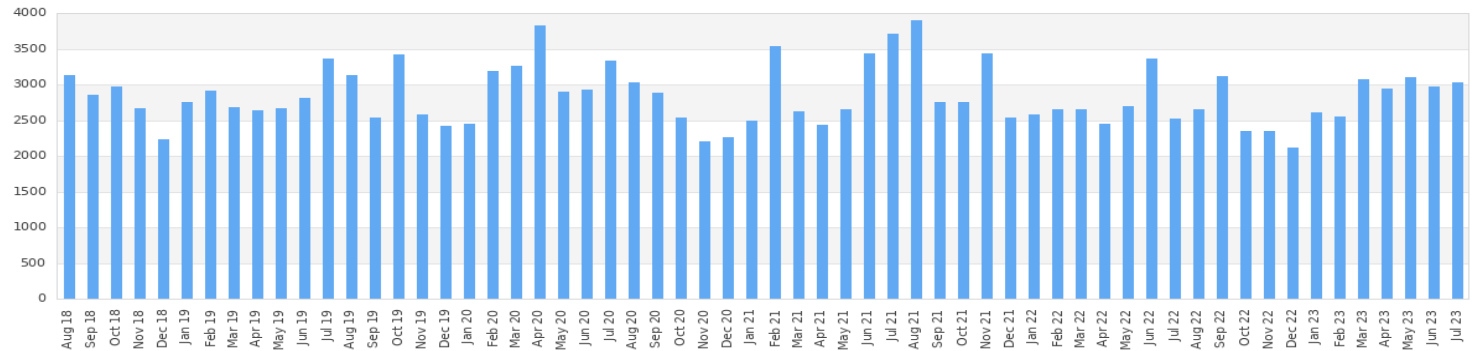
### District Program Attendance



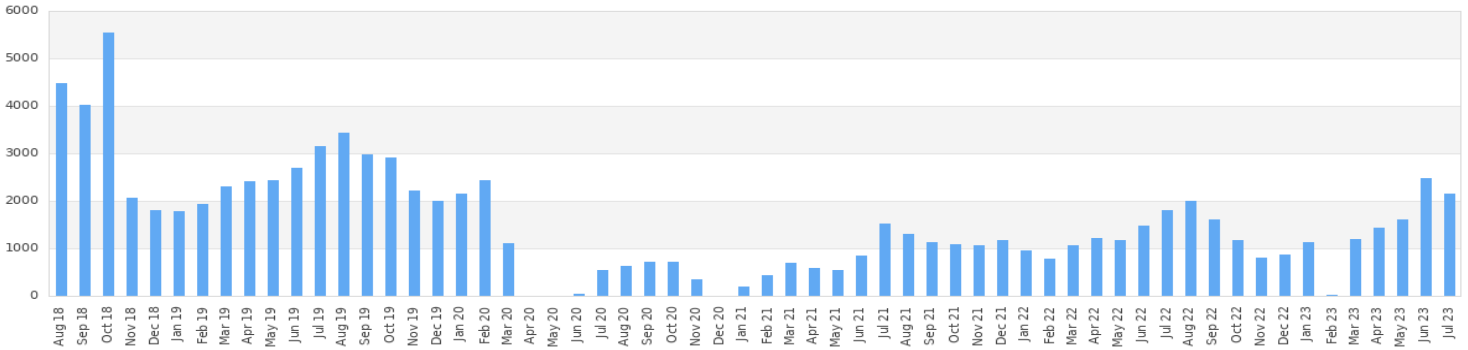
### District Physical Checkouts



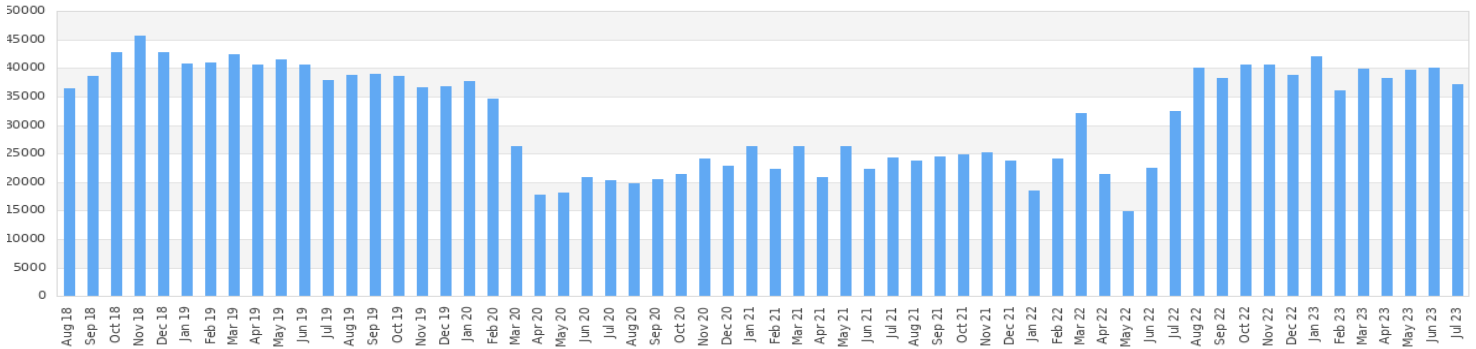
### District Digital Usage



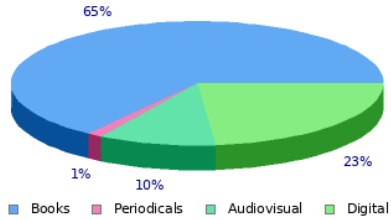
### District Use of Library-Provided Computers



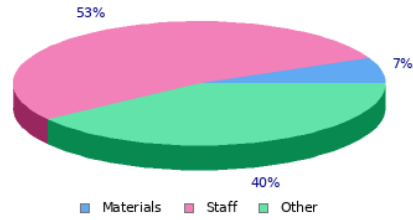
### District One-Hour Sessions on Library Wifi



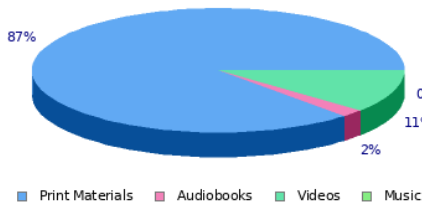
### Year-to-Date Materials Expenditures



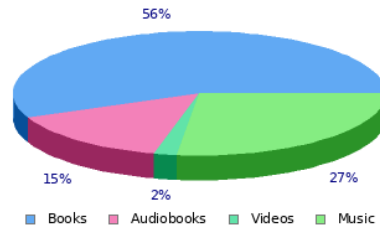
### YTD Expenditures in all Categories



### Physical Collection



### Digital Collection



### YTD Usage Breakdown of Digital Services

